

# Customer Service Alert



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**Subject:** PAYER TRANSACTION CANCELLATION - Alert  
**Date:** 07/28/2011  
**LOB:** Dental  
**Payer(s):** CX072 - ASCENT BENEFITS

**Topic:**

Effective 8-1-11, the above Payer cancelled the Dental Claims service with Emdeon.

**Action Required by Customer:**

Do not submit Claims for the above Payer ID to Emdeon after 8-1-11 or they will be rejected for INVALID PAYER ID. Updated Payer Lists may be obtained from your software vendor or [www.emdeon.com](http://www.emdeon.com).

**Action Taken by Emdeon:**

Emdeon removed this Payer from the Payer List and any claims sent using the above Payer ID will be rejected.

Emdeon is proud to be your EDI partner and remains committed to your success.

Thank You for your attention and cooperation,  
**Emdeon**

**CSA ID:** 1-IRIDRZ

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