

Customer Service Bulletin



To: All Dental Submitters
Subject: New Payer Availability
Date: 1-31-11

Emdeon is pleased to announce effective immediately **HealthFirst TPA** now accepts Dental claims through Emdeon. Please find detailed information necessary to submit claims to **HealthFirst TPA** below.

Item Description	Comment	RT/FLD
CLAIM STATUS	Level 0	Claim Status Key: 0) None 1) File Level Acknowledgement 2) Claim Level Acknowledgement 3) Claim Level Reject 4) Claim Level Accept / Reject 5) Pending – More Information Needed
PAYER CONTACT	Customer Service	800-477-2287 or 903-581-2600
SOURCE OF PAYMENT CODE	Must contain a value of DCDS: F 837D: CI EDITS: Commerical	DCDS – D0-4 <i>Values:</i> G = BlueCross; F = Commercial; D = Medicaid; Z = Other 837D – 2000B/SBR09 <i>Values:</i> Including, but not limited to BL = BlueCross/BlueShield; CI = Commercial; MC = Medicaid
PAYER ID	75234	DCDS – D0-5 837D – 2010BB/ NM1* PR* 2* Payer Name* * * * * PI* 12345~
PAYER TYPE	Participating	
CARD STATUS: BLANKET NO-CARD	Claim Office ID may contain “NOCD”.	DCDS – D0-6 837D – 2010BB/ REF* FY* NOCD~
NOTES	Claims with the submission address located in the next cell can be sent electronically using Payer ID: 75234	PO Box 130217 Tyler, TX 75713-0217

Emdeon worked closely with the Payer to establish this additional connectivity for our customers. Emdeon is proud to be your EDI partner and remains committed to your success. If you have any questions regarding this bulletin, please contact Emdeon Dental Customer Support at 888-255-7293.

Thank You for your attention and cooperation,
Emdeon Dental

CSB ID: 1-BEASKF

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