

**From:** [DSHS HRSA ProviderOne](#)  
**To:** [PROVIDERONE\\_PROVIDER\\_READINESS@LISTSERV.WA.GOV](mailto:PROVIDERONE_PROVIDER_READINESS@LISTSERV.WA.GOV);  
**Subject:** Beginning April 1, New Medicaid Providers Enrolled Exclusively in ProviderOne  
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From the ProviderOne Provider Readiness Team

Effective April 1, 2010, the Department of Social and Health Services will start enrolling new Medicaid provider application requests exclusively in ProviderOne, the new claims-payment system for medical assistance and nursing homes. We encourage you to share this information with your billing and servicing provider colleagues.

Providers who have already applied to become a new Medicaid provider will receive a confirmation letter once approved. Providers, who receive their confirmation letter after April 1, should wait for the new payment system to go live on May 9 before billing the Department. If these providers submit their bills prior to May 9, the old system will not recognize them as a provider and their claims will deny.

Once ProviderOne is operational, would-be Medicaid providers will be able to apply electronically directly in ProviderOne. To learn more about becoming a Washington State Medicaid provider, visit <http://hrsa.dshs.wa.gov/providerenroll/>

The April 1 cutoff date has been added to the list of Key Dates for Cutover and Transition to ProviderOne. All provider organizations should stay informed about these key dates that may affect them. The list is published at <http://hrsa.dshs.wa.gov/ProviderOne/documentation/Cutoverdates.doc>

Providers with questions can contact the ProviderOne Help Desk 1-800-562-3022 option 2, then 4. Or use email [providerone@dshs.wa.gov](mailto:providerone@dshs.wa.gov) For more provider information on ProviderOne visit <http://hrsa.dshs.wa.gov/providerone/providers.htm>

#### HOW TO JOIN OR LEAVE THIS LIST

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